



## ANDEAN TREKS CUSCO

ADVENTURE TRAVEL SPECIALIST

DE: GREEN RIVER EXPEDITION S.A.C.

## BOOKING INFORMATION

### RESERVING YOUR TOUR

These tours are operated by Green River Expedition SAC owner of the Andean Treks Cusco Brand, known as GRE. purchase our tours either through your professional travel agent or directly with GRE.

### HOW TO BOOK

Contact GRE to confirm space availability. We will normally hold a provisional place for one week with no deposit payment. Read the booking information carefully. By paying your deposit you acknowledge that you understand and agree to the following terms and conditions.

Complete the Trip Application, sign the Assumption of Risk and Release of Liability, and forward this document along with your non-refundable deposit of US \$350 per applicant.

If you are making the booking charge your deposit on Visa or Master Card through our website in the Paypal option.

**Please NOTE:** If booking (USD 75.00 extra) a Wayna Picchu or Machu Picchu mountain climbing a 6% Pay Pal fee must be paid for this (USD5.00). Please confirm if you want to climb Wayna Picchu (the 45 minute climb near Machu Picchu site) or Machu Picchu as they need to be booked well in advance too; this is US\$75.00 per person there are 2 time sessions: 7 - 8am or 10 - 11am - this also needs to be specified although you need to be flexible to either time.

### TRAVEL INSURANCE

The cost of our tours includes no travel insurance.

We strongly advise you to take out travel insurance that covers accidents, medical expenses and emergency repatriation, including rescue and air ambulance. We also recommend that it covers cancellations and loss of luggage. Please forward a copy/ company name and policy number by email or bring the information when you come to our office. We can recommend CSA travel, they have a lot of experience.

A policy with these provisions commonly provides financial compensation, refunds and/ or other benefits in case of trip cancellation, trip interruption, travel delay, and baggage loss or delay.

Carry your travel insurance policy along with your valuable travel documents. If at the commencement of tour services the passenger is unable to document valid insurance coverage, your tour leader may refuse to provide the tour services unless and until such insurance is purchased. In such a circumstance, the passenger has no claim against the company or its local agent.

In emergency situations, will be liable to meet any expenses should your insurance coverage be inadequate in any respect. When obtaining travel insurance, the passenger must make the insurance provider aware of the type of travel for which you are buying insurance.

### FINAL PAYMENT

We require you to pay your final balance in cash or by credit card in (in US dollars) in our office at least 48 hours prior to tour/trek departure (please advise if you have any delays on arrival).

Remember the Local Payment must be paid in US dollars.

**NOTE:** If paying in Peruvian Soles it will be applicable the Exchange Rate of the Day. When you make the final payment in cash in US Dollars notes will accept very old, broken bills. Bank in Peru do not accept deteriorated bills for security reasons.

### CHANGES AND TRANSFERS

If you transfer to another trip, cancellation

fees apply as detailed below.

### CANCELLATION AND REFUNDS

In the event of the cancellation we need be informed in writing. Cancellation charges will be applied as shown below calculated from the day written modification is received by us. In addition to the charges shown below airlines may impose 100% cancellation charges and hotels. I.e. No refund.

In the event that the client cancels their trek reservation but the rest of the group continue on the trek: No cash refund. However we will give you the entrance to Machu Picchu, train tickets, bus ticket from Machu Picchu to Aguas Calientes and your return train ticket from Aguas Calientes to Cusco and those tickets must use on your requested date (is not refundable and nontransferable)

Treks cancellations made after trek departure or at the last minute (i.e. once you have boarded the bus): No refund. In all instances of trek cancellation by the client Andean Treks will provide written confirmation of the cancellation and details of any payments lost so as to be used in the event of any insurance claim made by the client.

Cancellations for the 4 Day and 2 Day Inca Trail: After the entrance has already been purchased, the deposit is not refundable and entrances are non-transferable.

Cancellation 2 or 3 months prior of hike, you will still have to pay 90% of the total amount because we already purchase the train tickets, bus tickets, entrance and administrative expenses.

Cancellation 1 month or 15 days prior you will have to pay 100% of the total amount because everything has already been purchased and organized.

Cancellation if extended tour packages: cancellation within 2 or 3 months, the 30% of deposit is not refundable and non-transferable and within 1 month to 15 days prior of trip, you still have to pay 100% of the total amount because we already paid for everything at 100%.

The same situation is for the alternative treks.

### TIER-PRICED TRIPS

If a trip is tier-priced, your tour cost depends on the number of full-revenue participants traveling. If a group roster grows or shrinks, your final cost may change from your original invoiced amount, according to our published rate. If the land cost of a tier-priced trip decreases after you have paid your balance, we will refund the difference.

### FLIGHT ITINERARIES

You must send us your international flight routing. You must reconfirm your international flight reservation at least 72 hours prior to your departure, and advise us of any changes in the prior detail.

### SINGLE ACCOMMODATION

On our fixed departures, accommodation is based on double occupancy for hotels and tents. We reserve the right to substitute hotels of comparable quality for those listed in itineraries.

Single accommodation is available on most departures for supplemental cost. If you are traveling alone and wish single accommodation, please indicate this on your trip application. We will add the single hotel supplement to your final bill. If you indicate you are willing to share accommodation, we will attempt to match you with a room-mate of the same gender. If none is available, we do not charge for "forced" single accommodation on our fixed departure programs. For add-ons and custom services, we bill for all single hotel accommodation.

### WHAT'S NOT INCLUDED

Our published itineraries include complete

details of exclusions for that tour. GRE is not responsible for additional hotel nights, transfers, and meals which may be required by individual travel arrangements at variance with our published itineraries. Individual expenses which may be forced by airline scheduling changes, canceled flights, missed connections or by other factors beyond our control are the responsibility of the passenger.

### HEALTH AND FITNESS

Being physically fit prior to your departure will greatly enhance your travel experience. We strongly recommend that you visit your doctor and dentist before your holiday. Ask your doctor about current inoculation requirements.

If you are in doubt about your physical capacity to complete the tour, review the itinerary with your physician. Details of pre-existing medical conditions must be forwarded to ATA. Although your trip leader will carry a first-aid kit, medical facilities and personnel capable of attending to serious problems are rarely available in the remote areas we visit. Evacuation can be prolonged, difficult, and expensive. While your health and safety during your trip are our primary concern, ATA is not a medical facility. We assume no responsibility or liability regarding provision of medical care.

The trip leader has the right to disqualify anyone at any time for being physically or mentally incapable, or for endangering group safety. Refunds are not given under such circumstances.

Failure to make such disclosure will constitute a breach of these booking conditions and result in such persons being excluded from the tour in which case all monies paid will be forfeited.

### INHERENT DANGERS

You understand and accept that participating in your tour may expose you to inherent dangers, among these being the hazards of traveling in remote and/or mountainous terrain, emotional trauma, accident or illness in remote places without medical facilities, forces of nature, the hazards of war and civil insurrection, and hazards of traveling by air, water, or land by various conveyances, and other hazards of such trip or vacation including but not limited to food, lodging and transportation.

### CLAIMS AND COMPLAINTS

If you are dissatisfied with the services or some other aspect of your tour, you must first inform the tour leader in order that they may attempt to correct the situation. Any further complaint must be put in writing within 30 days of the end of the tour.

### GENERAL CONDITIONS AND RESPONSIBILITIES

Dear travelers: Please read the following info before booking your requested tours and hike around Peru this site is operated by Green River Expedition SAC a legally constituted company for the Peruvian authorities and tourism bodies, which operates from office in Cusco -Peru. In accordance with the relevant statutory provisions referred in Peruvian Tourism law, its regulation, its decrees and other legislation applicable in Peru, these general conditions and responsibility as outlined below, which govern the provision of service on the one hand between the passenger and our travel agency and by the other hand the entities of the service providers such as airlines, hotels, restaurants, transport, guides and other tourism-related services and in connection with this contract by our company, you acknowledge and agree that you have read.

# GREEN RIVER EXPEDITION SAC - TRIP APPLICATION

GREEN RIVER EXPEDITION SAC.  
 AV. TACNA 136 OFIC. 202-WANCHAC-CUSCO-PERU  
 PHONE: 51 84 242554  
 info@greenriverexpedition.com

Please print all information, and read and sign the Assumption of Risk from Liability. Send the completed booking form together with your deposit payment to your Travel Agent or to Green River Expedition SAC around e-mail with the booking form scanned and attached. Each trip participant must sign a separate booking form (you may photocopy and/or reprint this form). If you renew your passport prior to travel, you MUST advise us of the new passport number.

## Data of your trip:

Name of the trek or Tour (Please, use the same name published in the website.): <b>MOONSTONE TO MACHUPICCHU TREK (5 Days/4 Nights)</b>	
Type of trek or Tour: Private departure    Fixed departure	Date of your trip:    Please enter the date of the trek or tour that interests you, if you choose a private program enter the date for your trip. ____/____/____

## Personal Information:

Last Name (as it appears on your passport):		Given Names:	
Date of Birth (mm/dd/yy):	Nationality:	Passport data: Number:	
Phone (day):	Phone (cellular):	Expires date (mm/dd/yy):	
E-mail:			
Occupation:	Gender:	Willing to share a double room and/or tent? Yes    No	
Mail Address: (street&number) (city, zip, country):			
Will you rent a sleeping bag from us?    Yes    No If you're joining one of our treks, you will need a winter-weight sleeping bag, rates to 0°F (-18°C). our mummy-style rental bags include sheet liners, and are field-tested to be suitable for high-altitude camping. these bags must be reserved in advance of your trek.			
Dietary Restrictions:			
Allergies I suffer:			
Medicines I am taking now:			
I do not have any existing medical condition(s) except the following:		In case of emergency please notify (name, address, phone):	

ASSUMPTION OF RISK AND RELEASE FROM LIABILITY: I understand and accept that Green River Expedition SAC, (hereinafter GRE) acts as an operator of trip which may expose me to hazards and elements of danger, and that participating in trips such as the one I am undertaking entails risk of illness, danger to property, personal injury and loss of life. I acknowledge that the enjoyment and excitement of adventure travel derives in part from the inherent risks involved in travel and activities beyond the normal and expected safety standards of life in my

customary place of residence, that such additional and/or inherent risks contribute to such enjoyment and excitement, and are one of the reasons for my desire to participate in this tour.

I FULLY REALIZE THE HAZARDS OF PARTICIPATING IN A TOUR OF THIS TYPE AND VOLUNTARILY ASSUME ALL THE RISKS ASSOCIATED WITH SUCH PARTICIPATION. I understand the risk include, by way of example and not limitation, the hazards of traveling in remote and/or mountainous terrain, accident or

illness in places without readily available medical facilities, emotional trauma, the forces of nature, civil disturbances, street crime, traffic accidents, high altitude disorders and other hazards of such a tour, including but not limited to problems associated with food, water, lodging, transportation, public health and sanitation. I understand that neither GRE nor any of this provides undertake to provide any medical care or assistance to me in the event of illness or injury to me, except to make reasonable efforts to direct or transport me at my expense to medical assistance. The suppliers of tour services are independent contractors to GRE, not its employees. For example, we use independent ground operators, tour guides, hotels, transportation companies, drivers, airlines and other suppliers. Because we do not own, operate, manage, control or supervise these entities, we cannot be liable for any acts or omissions, including any negligence, gross negligence, or reckless or willful acts, on their part. GRE, its owners, agents and employees assume no responsibility for any injury, loss, damage, delay or death to person or property arising from the negligent or willful act or failure to act of any person providing goods or services for this trip or for the action or inaction of any other third party. Without limitation, GRE is not responsible for acts of God, equipment failures, vehicle accidents, illness from food or otherwise, detention, assaults, theft or criminal activity, annoyance to arrive or depart as scheduled, civil disturbances, government restrictions or regulations and discrepancies or changes in transit or hotel services over which it has no control.

I agree that it is my sole responsibility to be familiar with and capable of handling the physical and/or mental demands associated with the tour I have chosen. With these demands in mind, I declare that I have no physical, mental or psychological condition that would interfere with my ability to participate in this tour, or that would interfere with my ability to participate. I agree to abide by any rules established by the Tours Leader while I am participating and understand and agree that failure or refusal on my part to do so shall entitle GRE at its option to

deny me further participation in the tour. No such refusal by GRE shall be grounds for refund to me of any funds or portion thereof paid for the tour or any services associated with it.

**FORCE MAJEURE:** This is any event that Green River Expedition SAC could not, even with all due care, foresee or avoid. This covers events such as riot, civil strike, industrial dispute, disease, disaster or adverse weather conditions, all similar events beyond our control. In this case, Green River Expedition SAC will not accept liability and reserves the right to change, postpone or even cancel the trip. (this is the last option of course). Understood, and are agreeing to be bound by all of the terms and conditions of use, without modification, of our website as provided in this agreement and that you agree to comply with all applicable laws and regulations, if you do not agree to these terms and conditions, please let us know the reason and why. In order to guarantee your Inca Trail permits: Entrances to the sanctuary of Machu Picchu/ Train tickets/ Flight tickets/ Hotel accommodation and other services Green River Expedition require the details.

Green River Expedition SAC: Is not responsible for injury, sickness, damage, loss, additional expenses, accidental delay or other irregularities which may be caused either through willful or negligent acts or omissions on the part of companies or individuals providing or engaged in transportation, accommodation or other services related to the accomplishment of the tour, or through natural disasters or acts of nature.

**IMPORTANT NOTE:** We strongly suggest staying at high altitude (above 3000 metres - in Cusco or another high altitude city) for 2 to 3 days (minimum) before undertaking the trip. This is in order to minimize the effects of possible altitude sickness. Also, you can help your body acclimatize by drinking plenty of liquids, adding a bit more sugar to your drinks, eating food rich in carbohydrates, avoiding cigarettes and alcohol and drinking coca (ancient traditional leaf) tea.

\* A typed signature is acceptable.

Participant's Signature

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
Dated (month/day/year)

If the participant is younger than 18 years of age at time of booking:  
I, as a parent or guardian of the below named minor (under 18 years of age), hereby give my permission for my child or ward to participate in the trip and further agree, individually and on behalf of my child or ward, to the terms of the above Agreement.

Name of minor

Signature of parent or Guardian

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Dated (month/day/year)